

# International Advantage<sup>®</sup> Executive Assistance<sup>®</sup> Services

CHUBB<sup>®</sup>



Trip planning, travel assistance and emergency response services are available to all Chubb International Advantage<sup>®</sup> insureds, including their employees, volunteers and students. Please communicate this notice to your international travelers in order to provide them access and incorporate the registration process into your company's travel policy.

## Register Now

### **Risk Managers visit:**

<https://portal.chubbtravelsmart.com/?registeradmin> to register for Risk Manager Portal.

### **International Travelers visit:**

To gain on-line and mobile access to Chubb Executive Assistance<sup>®</sup> Services you must first visit us at

<https://portal.chubbtravelsmart.com> and use your policy number below to register and create your personal profile.

POLICY NUMBER:[PHF D38379239 006](https://portal.chubbtravelsmart.com)

### **A One Stop Travel Tool**

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Your traveler can use the Chubb Travel Smart Website to research their travel country. It provides country specific facts, information and ratings regarding safety risk (crime, environmental), culture (dos and don'ts), travel needs, medical information and alerts. The Website also includes an e-learning portal to educate travelers on the risk they may face while traveling and printable wallet cards with our 800# travel hotline which can also be obtained online as well.

### **Download the Chubb Travel Smart App**

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Your traveler can also take Chubb Executive Assistance<sup>®</sup> Services mobile by downloading the Chubb Travel Smart App onto their smartphones. Simply lookup "Chubb Travel Smart" in the App store. The App provides most of the information above and includes a currency converter and Embassy information for every nationality. If they enable Location Services on their smartphone, the Travel App will push information to them based upon their current location.

## Available Services

The following are just some of the services and information available to our insureds through our mobile app or at <https://portal.chubbtravelsmart.com>

## Trip Planning

- Immunization requirements
- Embassy locations
- Visa/Passport Requirements
- Culture and Etiquette
- Country Information
- Crime and Country Risk Levels

## Travel Alerts

- Political Instability
- Union Strikes and Service Disruption
- Natural Disasters and Weather
- Crime, Terrorism or Disease Outbreaks

## Security Services

- Political Evacuation
- Natural Disaster Evacuation
- Consultation Services
- Legal Assistance/Bail
- Emergency Travel Arrangements & Passport Replacement
- Interpretation/Translation

## Emergency Assistance

- Emergency Medical Transport
- Hospital Admission Guarantee
- Emergency Medical Payment Advance and Guarantee
- Medical Monitoring and Referrals
- Doctor or Specialist Dispatch
- Medication and Eye wear Replacement
- Medical Evacuation and Repatriation
- Family Reunion Travel Arrangements
- Transportation Escort
- Return of Dependent Children and Travelling Companion
- Repatriation of Remains

## E-Learning Portal

- Transportation Safety
- Cyber Safety
- Travel Health Risk
- Crowd Safety
- High Risk Locations
- Female Travelers
- Terrorism/Mass Casualty Attack
- Carjacking
- LGBTQ Travelers
- Travel Risk Awareness
- Video and test for each module

## Concierge Services

- Hotel, Car and Airline Reservations
- Restaurant Referrals
- Tee Times
- Personalized Retail Shopping Assistance

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| <h1>CHUBB</h1>  | <h2>Executive Assistance</h2>  |
| <p>If you are in need of Medical or Security assistance<br/>24 hours a day / 7 days a week, call:</p> <p><u>International outside the U.S. and Canada</u><br/><b>+1 202 659 7777</b><br/><u>U.S. and Canada</u><br/><b>1 800 766 8206</b></p> |  <p>* Medical and Political Evacuation Emergencies<br/>* Emergency Medical, Travel, and Legal Services<br/>* Concierge Services</p> <hr/> <p>Register at: <a href="https://portal.chubbtravelsmart.com">portal.chubbtravelsmart.com</a><br/>for a web and mobile application</p> |

## Chubb. Insured.<sup>SM</sup>

The opinions and positions expressed in this report are the authors' own and not those of Chubb. The information and/or data provided herein is for informational purposes.

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