Wilkes University

FAQ – MACOS – HOW DO I CONNECT TO WILKES.EDU WIRELESS?

Purpose

- This guide details the steps to connect to the Wilkes.edu wireless network using MacOS

Requirements

- Active Wilkes account
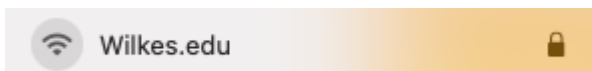- Computer running MacOS

Notes

- If your device is currently connected to a Wilkes wireless network, you may first need to forget the connection. Steps are provided in the Troubleshooting section of this guide
- When you change your Wilkes account password, you will need to update your device with your new password to avoid locking your account

Process

1. Click the **WiFi icon** on the menu bar, in the top right corner of your desktop
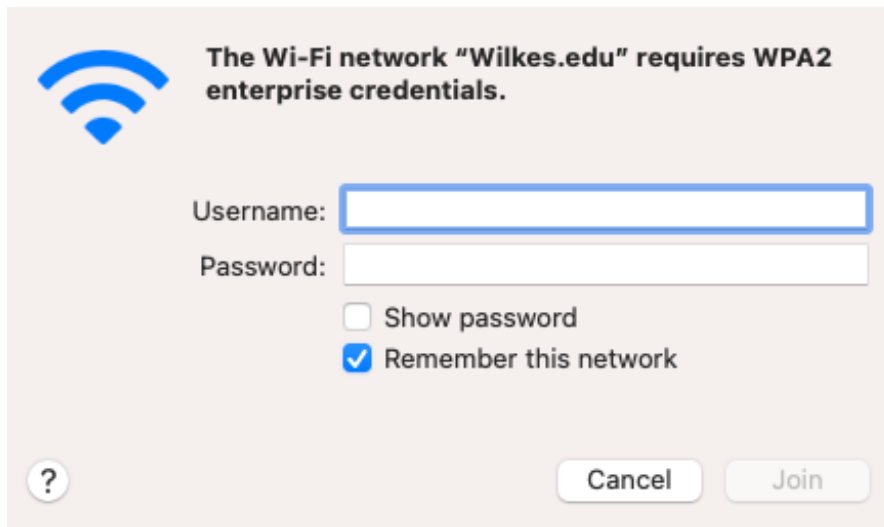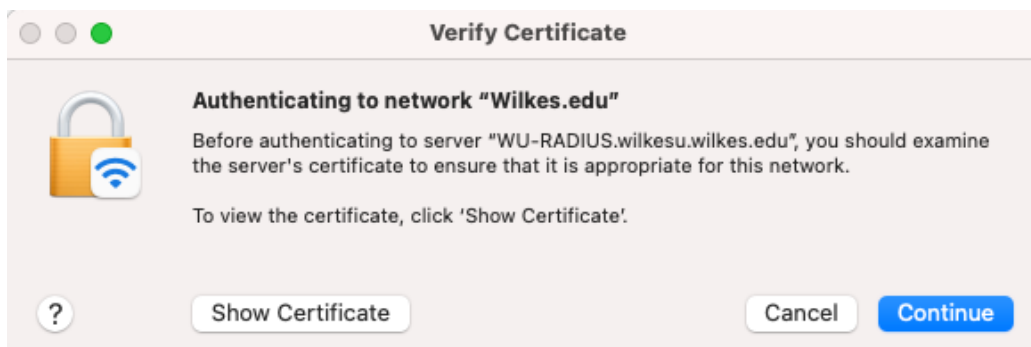

2. Choose **Wilkes.edu**

3. Enter your Wilkes username and password and click **Join**

4. Click **Continue** when prompted

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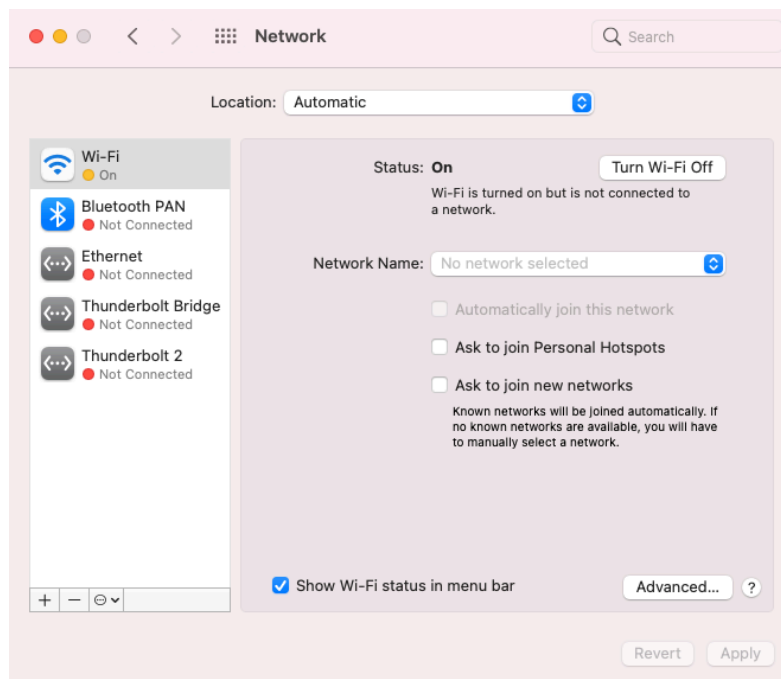### Troubleshooting

- If the connection is unsuccessful, you might have to remove any existing Wilkes wireless network profiles
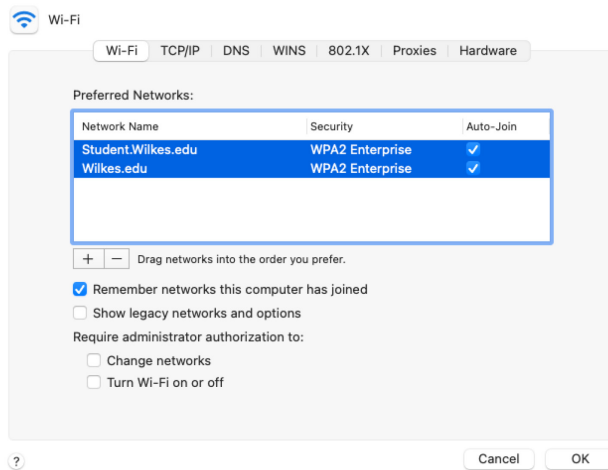
    1. Click on the **WiFi** icon

    2. Click on **Network Preferences**
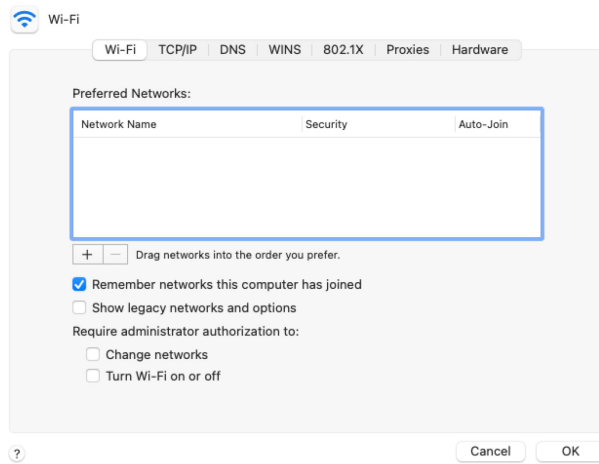

    3. Click **Advanced...**

4. Select any of the Wilkes networks (Colonel, Colonel-Secure, Guest.Wilkes.edu, Student.Wilkes.edu, Wilkes.edu)

5. Click the **–** sign button, Click **OK**

6. Click **Apply** on the Network Preferences window

7. Attempt to connect to Wilkes.edu by repeating the steps in the Process section