

FAQ – MACOS – HOW DO I CONNECT TO STUDENT.WILKES.EDU WIRELESS?

Purpose

- This guide details the steps to connect to the Student.Wilkes.edu wireless network using MacOS

Requirements

- Active Wilkes account
- Computer running MacOS

Notes

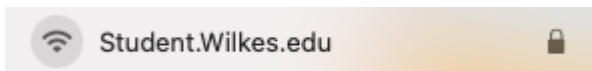
- If your device is currently connected to a Wilkes wireless network, you may first need to forget the connection. Steps are provided in the Troubleshooting section of this guide
- When you change your Wilkes account password, you will need to update your device with your new password to avoid locking your account

Process

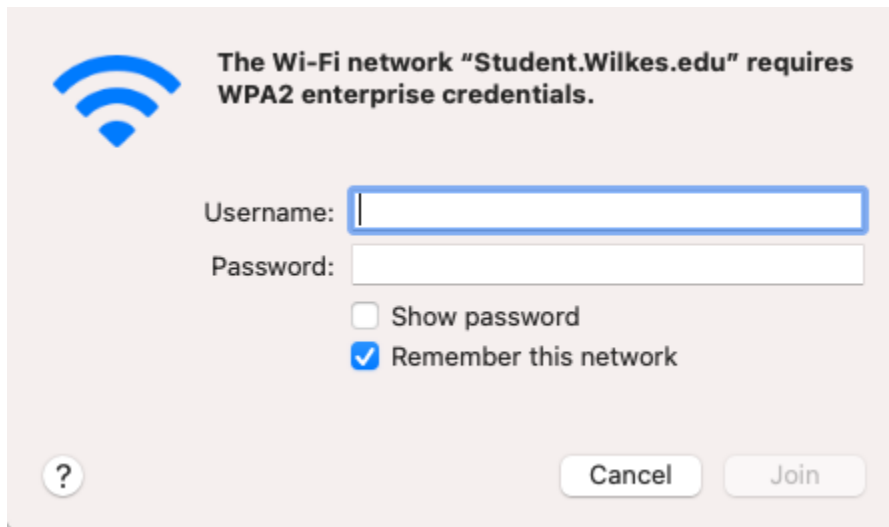
1. Click the **WiFi icon** on the menu bar, in the top right corner of your desktop



2. Choose **Student.Wilkes.edu**



3. Enter your Wilkes username and password and click **Join**



The Wi-Fi network "Student.Wilkes.edu" requires WPA2 enterprise credentials.

Username:

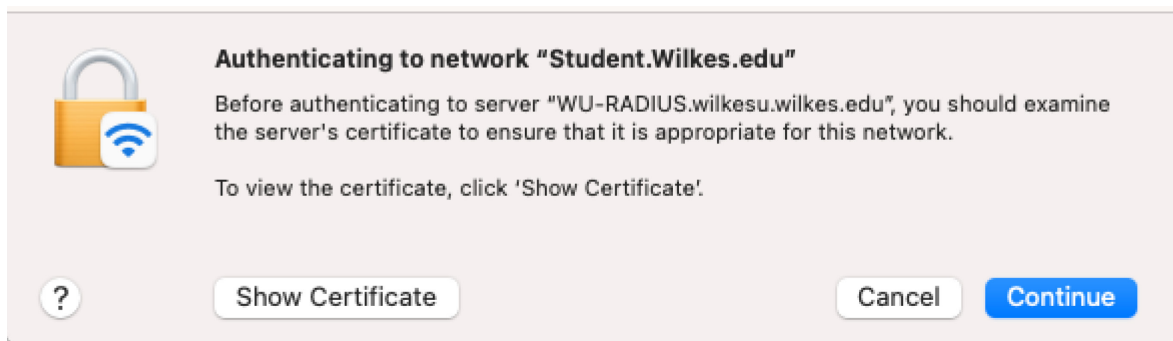
Password:

Show password

Remember this network

A help icon (?) is located in the bottom left corner.

4. Click **Continue** when prompted



Authenticating to network "Student.Wilkes.edu"

Before authenticating to server "WU-RADIUS.wilkesu.wilkes.edu", you should examine the server's certificate to ensure that it is appropriate for this network.

To view the certificate, click 'Show Certificate'.

A help icon (?) is located in the bottom left corner.

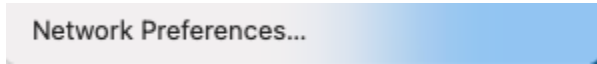
Troubleshooting

- If the connection is unsuccessful, you might have to remove any existing Wilkes wireless network profiles

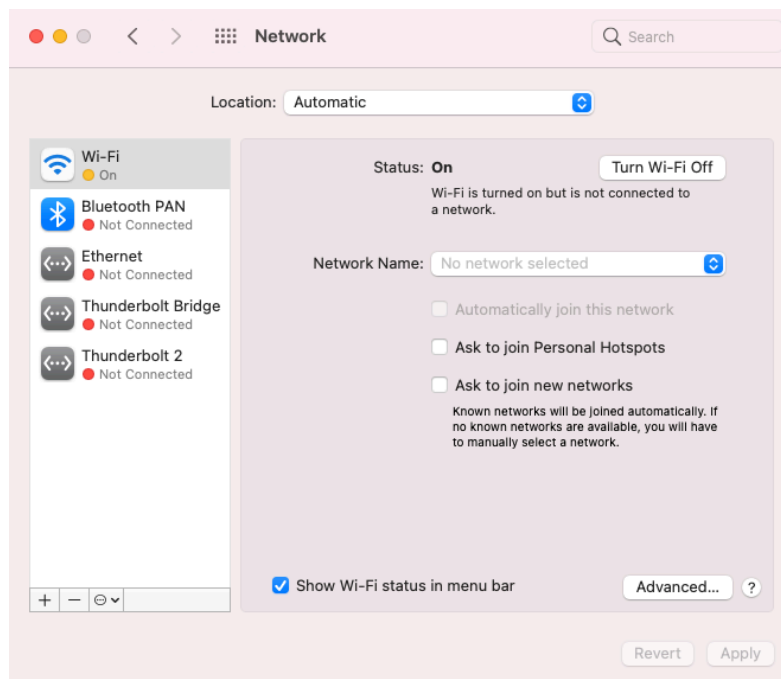
1. Click on the **WiFi** icon



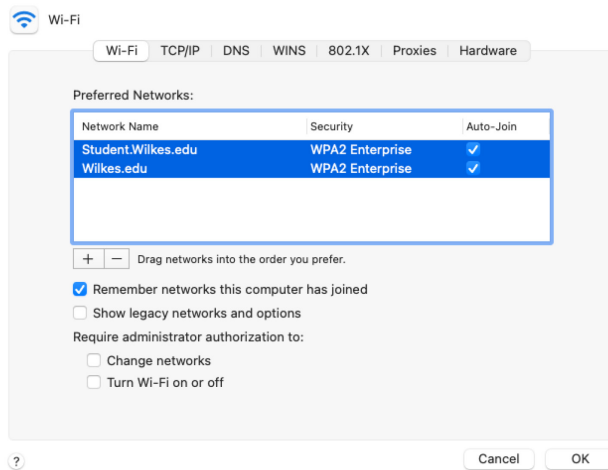
2. Click on **Network Preferences**

A light blue rectangular button with the text "Network Preferences..." in a dark grey font.

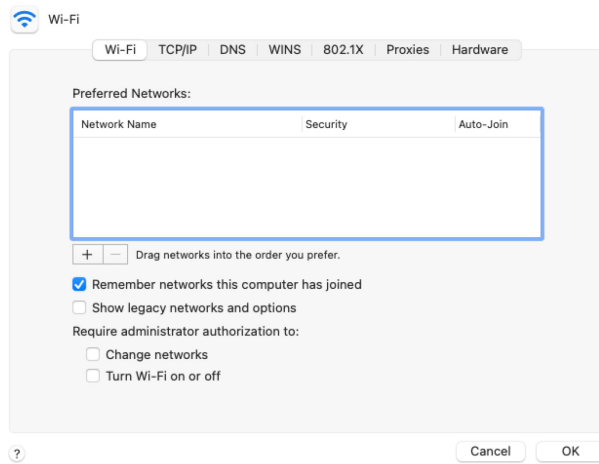
3. Click **Advanced...**



4. Select any of the Wilkes networks (Colonel, Colonel-Secure, Guest.Wilkes.edu, Student.Wilkes.edu, Wilkes.edu)



5. Click the – sign button, Click **OK**



6. Click **Apply** on the Network Preferences window
7. Attempt to connect to Student.Wilkes.edu by repeating the steps in the Process section