

WHAT DO I DO IF GREENPRINT DOESN'T START?

Purpose

- This guide details the steps to start Green Print if it does not start automatically after log in

Requirements

- An Active Wilkes account
- Access to an open access computer

Notes

- This guide applies to open access and other lab computers on campus that are running Windows 7

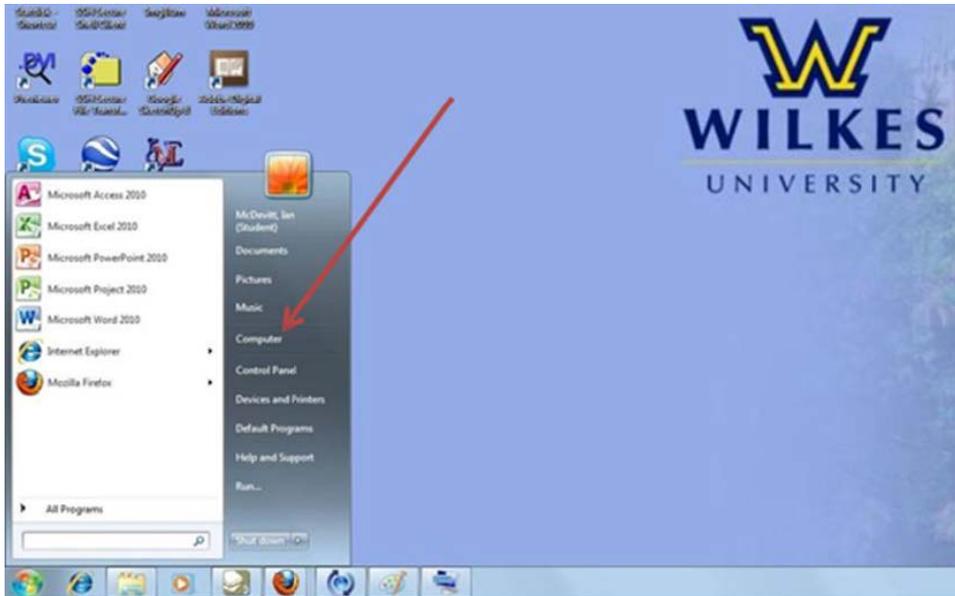
Process

1. Click the Windows **Start** button

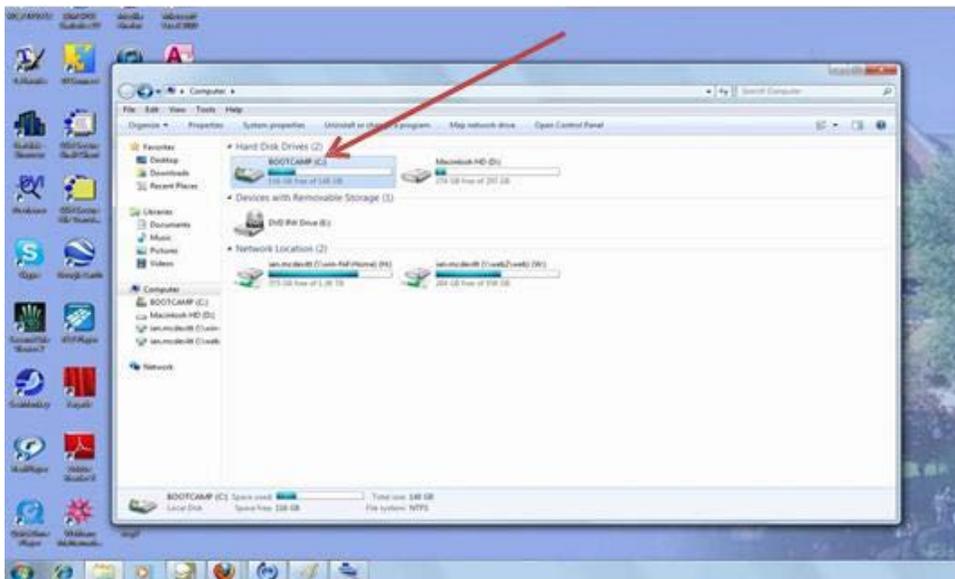


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2. Click **Computer**

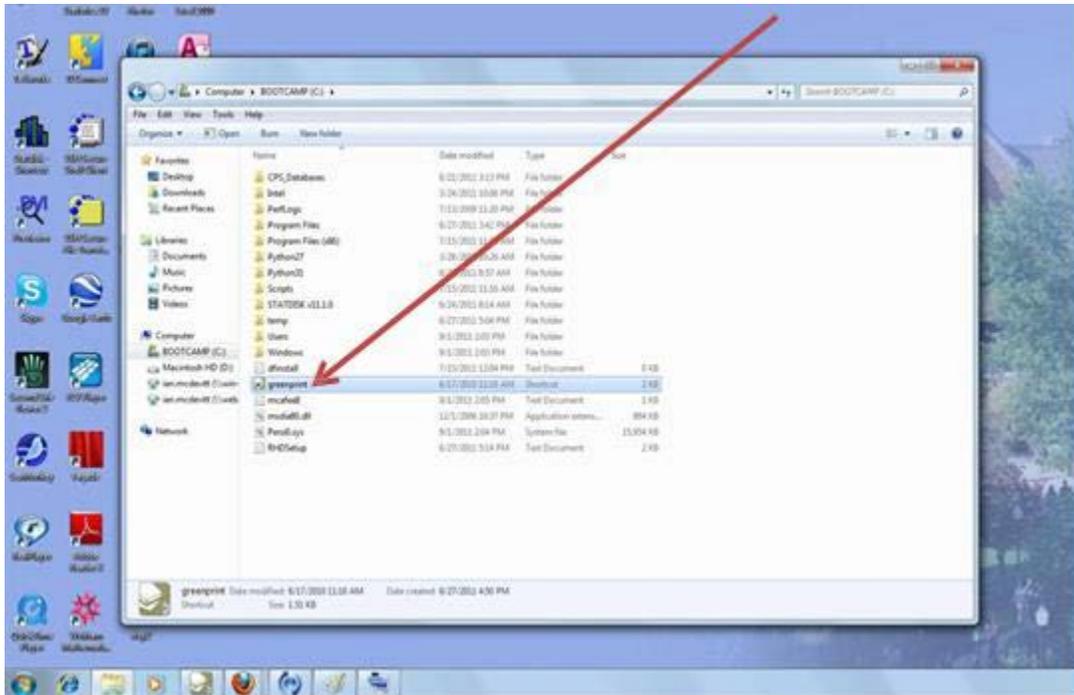


3. Double click to open **BOOTCAMP (C:)**



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4. Double click on the item labelled **greenprint** to start the program



5. The Green print balance window should now appear and you will now be able to print

