Wilkes University

FAQ – HOW DO I VIEW DEVICE ACTIVITY IN THE PORTAL?

Purpose

- This guide outlines the steps necessary to view device activity in the Wilkes Portal

Requirements

- Active Wilkes Account

Notes

- You must be able to login successfully with both password, security questions and/or text message

Process

1. Sign in to https://portal.wilkes.edu

2. In the **Wilkes Quick Links** section on the left, click the **Password Manager** link

3. When prompted, re-enter your password and click **Sign in**

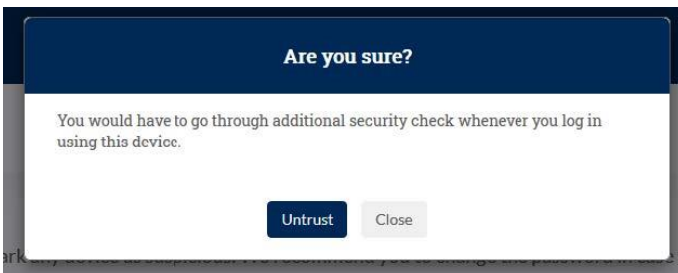4. On the **Account Recover Settings** page, click the **Manage Devices** button

5. On the **Recent Devices** page, you will be able to view device activity

6. To remove a trusted device, locate it in the list and click **Untrust this device**

    a. Note: you will only be able to remove trusted devices
    b. Note: if you notice a suspicious devices you should consider changing your password

Device	System Name	Public IP Address	Browser	Timestamp	Action
▮▮▮▮	computer_windows 10	73.187.200.50	chrome 10 106.0.0.0	Wed Oct 05 2022 21:15:25 EDT	Trusted Untrust this device
▮▮▮▮	computer_windows 10	146.94.254.40	chrome 10 105.0.0.0	Thu Sep 15 2022 15:25:57 EDT	Not Trusted
					‹ GO TO HOMEPAGE

7. At the **Are you sure?** pop up, click the **Untrust** button

Are you sure?

You would have to go through additional security check whenever you log in using this device.

Untrust   Close

8. Once done, to return to the portal, click the **Go to Homepage** button in the lower right