

## FAQ – HOW DO I CONNECT TO COLONEL WIRELESS?

### Purpose

- This guide outlines the steps necessary to connect to the Colonel wireless network

### Requirements

- An active Wilkes account

### Notes

- You may receive an error when access the web page that validates your username/password. See step 3 below.
- Steps to connect Internet of Things (IoT) devices, such as smart TVs that are not compatible with the Colonel wireless security, can be found on page 4 of this guide.

### Process

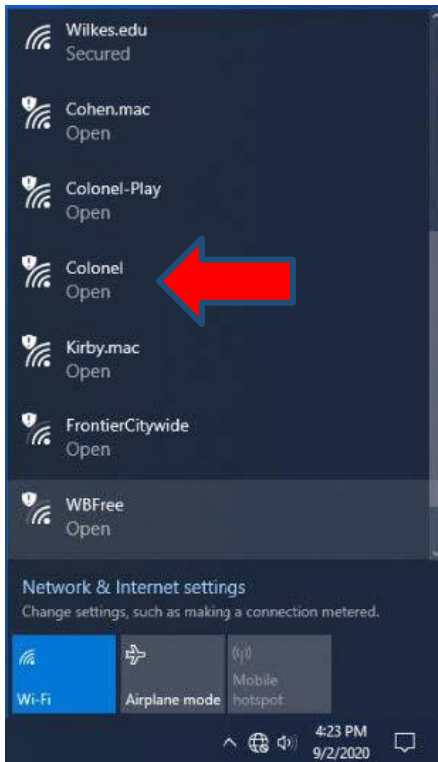
#### How to connect a computer to the wireless network:

1. Open the list of available wireless networks



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2. Choose Colonel from the list. Click Connect



3. Your web browser will launch. If you see this error, choose Details, then Continue to this Website

### This site is not secure

This might mean that someone's trying to fool you or steal any info you send to the server. You should close this site immediately.

[Go to your Start page](#)

[Details](#)

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4. Enter your Wilkes username and password, then click Sign On



**Sign On**  
Welcome to the Colonel Wireless Access Portal. Sign on with the username and password provided to you.

Username:

Password:

A red arrow points to the 'Sign On' button.

5. Choose Continue when prompted



**Welcome Message**  
Click **Continue** to connect to the network.  
You're very close to gaining network access.

A red arrow points to the 'Continue' button.

6. You will receive a confirmation message

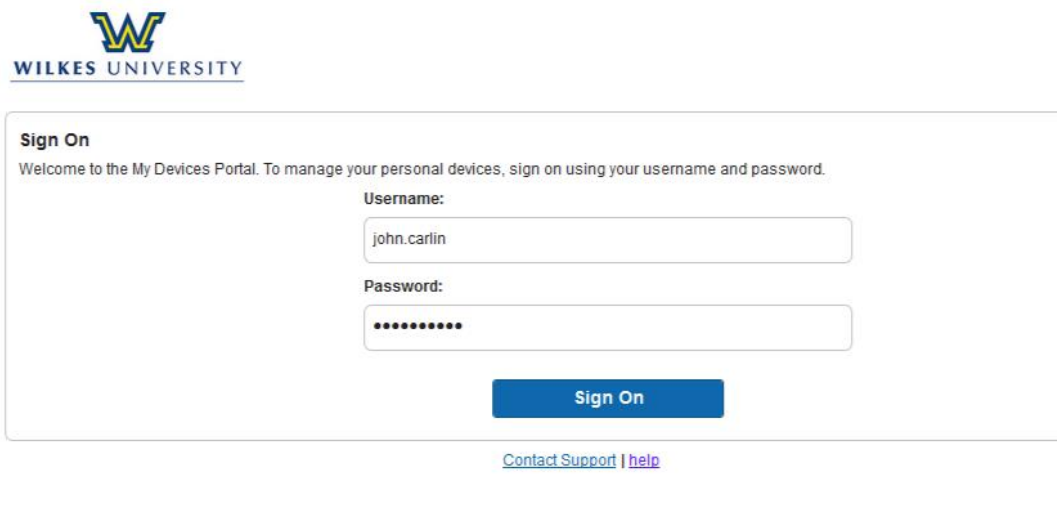


**Success**  
You now have Internet access through this network.

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### How to connect Internet of Things (IoT) devices to the wireless network:

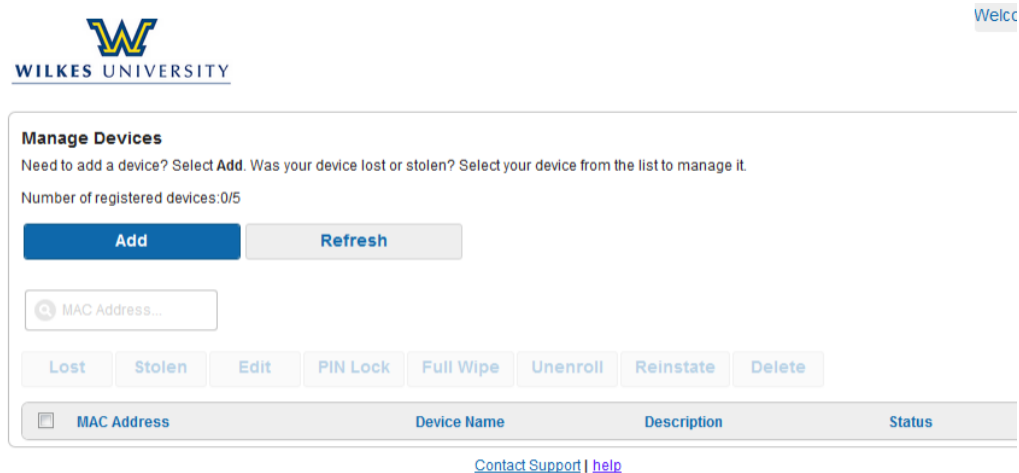
1. Gather the wireless MAC address of your device (a web search should return instructions on how to do so)
2. From a computer that is already connected to the Wilkes network, browse to <https://mydevices.wilkes.edu> (you will likely receive a warning that this site is not safe, simply select whatever option allows your web browser to proceed to the site). Log in with your Wilkes user name and password



The screenshot shows the Wilkes University logo at the top left. Below it is the text "WILKES UNIVERSITY". The main content area is titled "Sign On" and contains the following text: "Welcome to the My Devices Portal. To manage your personal devices, sign on using your username and password." There are two input fields: "Username:" with the value "john.carlin" and "Password:" with a masked password of "\*\*\*\*\*". A blue "Sign On" button is located below the password field. At the bottom of the form, there are two links: "Contact Support" and "help".

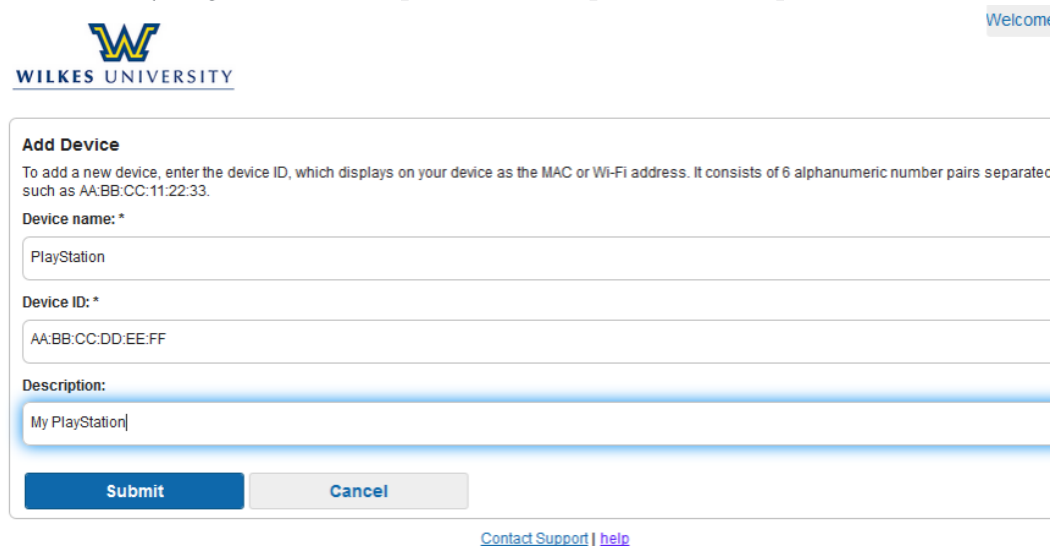
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### 3. Click Add



The screenshot shows the 'Manage Devices' interface. At the top left is the Wilkes University logo and name. At the top right is a 'Welcome' button. The main content area has a title 'Manage Devices' and instructions: 'Need to add a device? Select Add. Was your device lost or stolen? Select your device from the list to manage it.' Below this, it says 'Number of registered devices: 0/5'. There are two buttons: 'Add' (blue) and 'Refresh' (grey). A search box labeled 'MAC Address...' is present. Below the search box are several buttons: 'Lost', 'Stolen', 'Edit', 'PIN Lock', 'Full Wipe', 'Unenroll', 'Reinstate', and 'Delete'. At the bottom, there is a table header with columns: 'MAC Address', 'Device Name', 'Description', and 'Status'. A 'Contact Support | help' link is at the bottom right.

### 4. Enter your Device Name and enter the Device ID. The Device ID is the wireless MAC address that you gathered in step 1. The description field is optional



The screenshot shows the 'Add Device' form. At the top left is the Wilkes University logo and name. At the top right is a 'Welcome' button. The main content area has a title 'Add Device' and instructions: 'To add a new device, enter the device ID, which displays on your device as the MAC or Wi-Fi address. It consists of 6 alphanumeric number pairs separated such as AA:BB:CC:11:22:33.' There are three input fields: 'Device name: \*' with the value 'PlayStation', 'Device ID: \*' with the value 'AA:BB:CC:DD:EE:FF', and 'Description:' with the value 'My PlayStation'. At the bottom, there are two buttons: 'Submit' (blue) and 'Cancel' (grey). A 'Contact Support | help' link is at the bottom right.

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5. Click Submit. You should now see your device listed. Wait a few minutes and try to join the “Colonel” network and you should now be able to connect

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**Manage Devices**  
Need to add a device? Select **Add**. Was your device lost or stolen? Select your device from the list to manage it.  
Number of registered devices: 1/5

**Add** **Refresh**

MAC Address...

Lost Stolen Edit PIN Lock Full Wipe Unenroll Reinstate Delete

| MAC Address       | Device Name                 | Description    | Status  |
|-------------------|-----------------------------|----------------|---------|
| A:ABB:CC:DD:EE:FF | <a href="#">PlayStation</a> | My PlayStation | Pending |

[Contact Support](#) | [help](#)