

FAQ – HOW DO I VIEW DEVICE ACTIVITY IN THE PORTAL?

Purpose

- This guide outlines the steps necessary to view device activity in the Wilkes Portal

Requirements

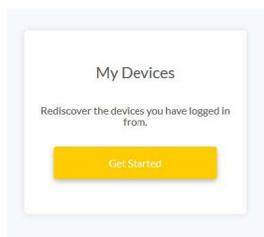
- Active Wilkes Account

Notes

- You must be able to login successfully with both password and security questions

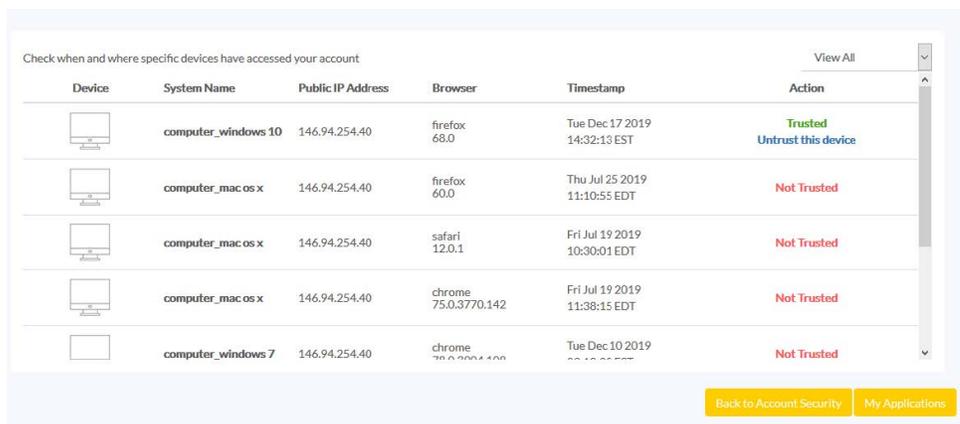
Process

1. Sign in to <https://portal.wilkes.edu>
2. In the **Wilkes Quick Links** section on the left, click the **Password Manager** link
3. When prompted, re-enter your password and click **Sign in**
4. On the **Account Security** page, in the **My Devices** box, click the **Get Started** button



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5. On the **Recent Devices** page, you will be able to view device activity
6. To remove a trusted device, locate it in the list and click **Untrust this device**
 - a. Note: you will only be able to remove trusted devices
 - b. Note: if you notice a suspicious devices, you should consider changing your password

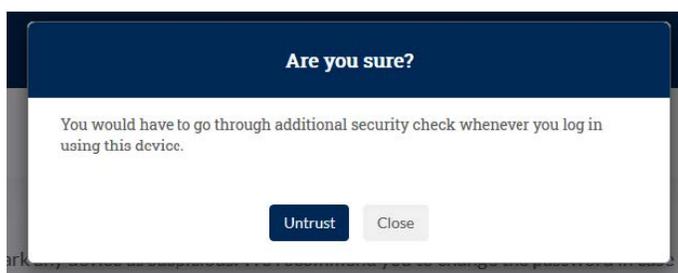


Check when and where specific devices have accessed your account

Device	System Name	Public IP Address	Browser	Timestamp	Action
	computer_windows 10	146.94.254.40	firefox 68.0	Tue Dec 17 2019 14:32:13 EST	Trusted Untrust this device
	computer_mac os x	146.94.254.40	firefox 60.0	Thu Jul 25 2019 11:10:55 EDT	Not Trusted
	computer_mac os x	146.94.254.40	safari 12.0.1	Fri Jul 19 2019 10:30:01 EDT	Not Trusted
	computer_mac os x	146.94.254.40	chrome 75.0.3770.142	Fri Jul 19 2019 11:38:15 EDT	Not Trusted
	computer_windows 7	146.94.254.40	chrome 70.0.3538.102	Tue Dec 10 2019 00:00:00 EST	Not Trusted

[Back to Account Security](#) [My Applications](#)

7. At the **Are you sure?** pop up, click the **Untrust** button



8. To return to the portal, click the **My Applications** button in the lower right
9. At the **Are you sure?** Pop up, click **Yes** to save your settings
10. You will be taken back to the portal