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FAQ – How do I connect to Wilkes.edu using Windows 10?				

Purpose

This guide will detail the steps for connecting to the Wilkes.edu Wi-Fi using Windows 10.

Requirements

1. Active Wilkes account.
2. Computer with Windows 10.

Notes

If you have changed your password since the last time you connected to the Wilkes.edu wireless, then you may need to remove the old profile first – steps for this are in the last section of this FAQ.

Process

1. Locate and click on the **Wireless** icon in the bottom right of the screen (see below):

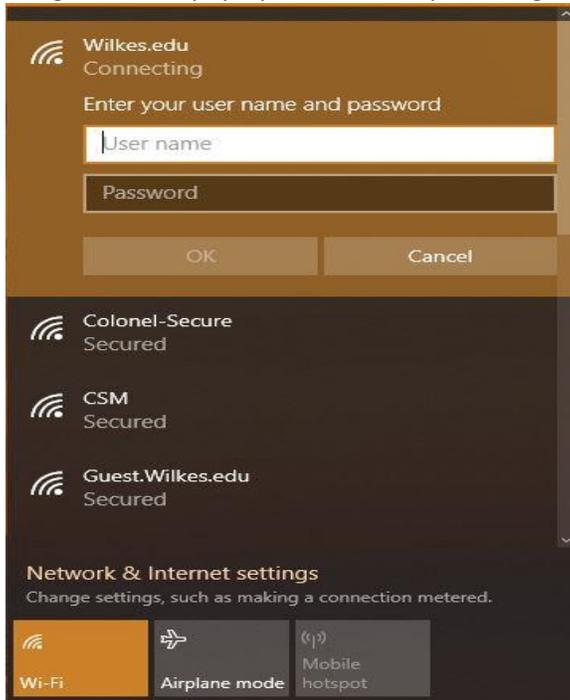


2. Select **Wilkes.edu** and click **Connect**.

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3. A login box will pop up, at this time please sign in using your Wilkes credentials.



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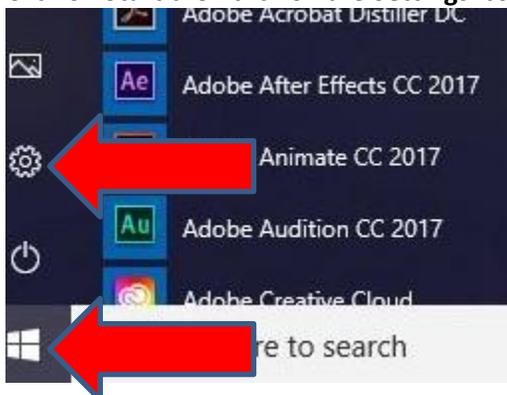
- Next, you will get a box asking to continue connecting – click **Connect**.



- Your device should now be connected.

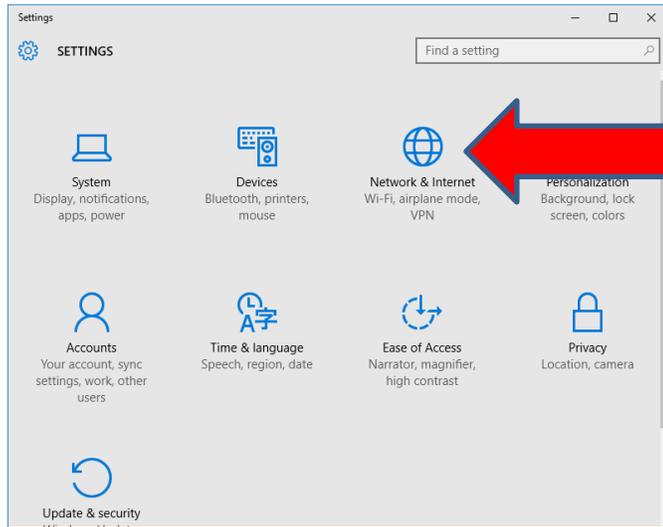
If you need to remove the old profile due to a password change, please follow these steps:

- Click on **Start** then click on the **Settings** icon (see below):

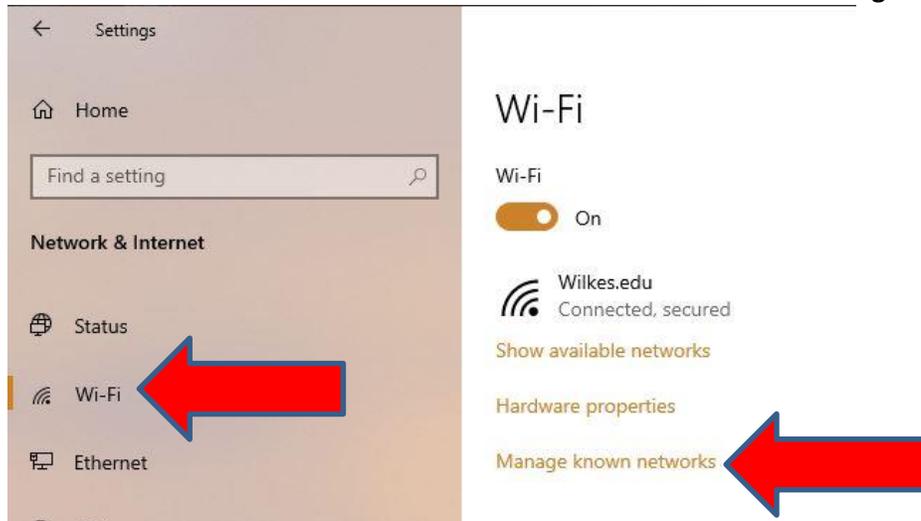


- Click on **Network & Internet**.

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3. Click on **Wi-Fi** from the list on the left and then click on the link for **Manage known networks**.



4. Click on the Wi-Fi profile you are trying to remove then click on **Forget**.

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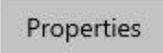
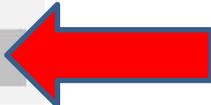
Manage known networks

 Add a new network

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 Wilkes.edu

5. Exit out of the Manage known networks window and then repeat steps 1 through 4 to try connecting.