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Purpose

This guide will detail the steps for connecting to the Wilkes.edu Wi-Fi using Windows 10.

Requirements

- 1. Active Wilkes account.
- 2. Computer with Windows 10.

Notes

If you have changed your password since the last time you connected to the Wilkes.edu wireless, then you may need to remove the old profile first – steps for this are in the last section of this FAQ.

Process

1. Locate and click on the **Wireless** icon in the bottom right of the screen (see below):



2. Select Wilkes.edu and click Connect.

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臣	wilkesu.wilkes.edu 2 (Unauthenticated) Connected			
(i.	Wilkes.edu Secured Connec	t automat	ically Cor	mect
			No. Pr	
(h.	Colonel-Sec Secured	ure		
(k.	CSM Secured			
(h.	Guest.Wilke Secured	s.edu		
Netw	ork & Interi e settings, suc	net settin h as making	gs I a connection m	etered.
<i>(fi</i> Wi-Fi	یک Airpl	ane mode	(ျာ) Mobile hotspot	

3. A login box will pop up, at this time please sign in using your Wilkes credentials.



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4. Next, you will get a box asking to continue connecting – click **Connect**.



5. Your device should now be connected.

If you need to remove the old profile due to a password change, please follow these steps:



1. Click on **Start** then click on the **Settings** icon (see below):

2. Click on Network & Internet.

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Settings			- 🗆 X
🐯 SETTINGS		Find a setting	٩
System	Devices	Network & Internet	Personalization
Display, notifications, apps, power	Bluetooth, printers, mouse	Wi-Fi, airplane mode, VPN	Background, lock screen, colors
Accounts Your account, sync	Time & language Speech, region, date	Ease of Access Narrator, magnifier,	Privacy Location, camera
settings, work, other users		high contrast	
Update & security			

← Settings

3. Click on Wi-Fi from the list on the left and then click on the link for Manage known networks.

· Settings	
යි Home	Wi-Fi
Find a setting ρ	Wi-Fi
Network & Internet	On On
	Wilkes.edu
🖨 Status	Connected, secured
Mil-Ei	Show available networks
	Hardware properties
臣 Ethernet	Manage known networks

4. Click on the Wi-Fi profile you are trying to remove then click on **Forget**.

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Manage known networks

+ Add a new network		
Search this list	R	
Sort by: Preference \checkmark Filter by: All	\checkmark	
Wilkes.edu		
1	Properties	Forget

5. Exit out of the Manage known networks window and then repeat steps 1 through 4 to try connecting.