	Revision:	1.0		
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FAQ – What do I do if Green Print doesn't start?

Purpose

This guide details the steps to start Green Print if it does not start automatically after log in.

Requirements

1. An active Wilkes account.
2. Access to an open access computer.

Notes

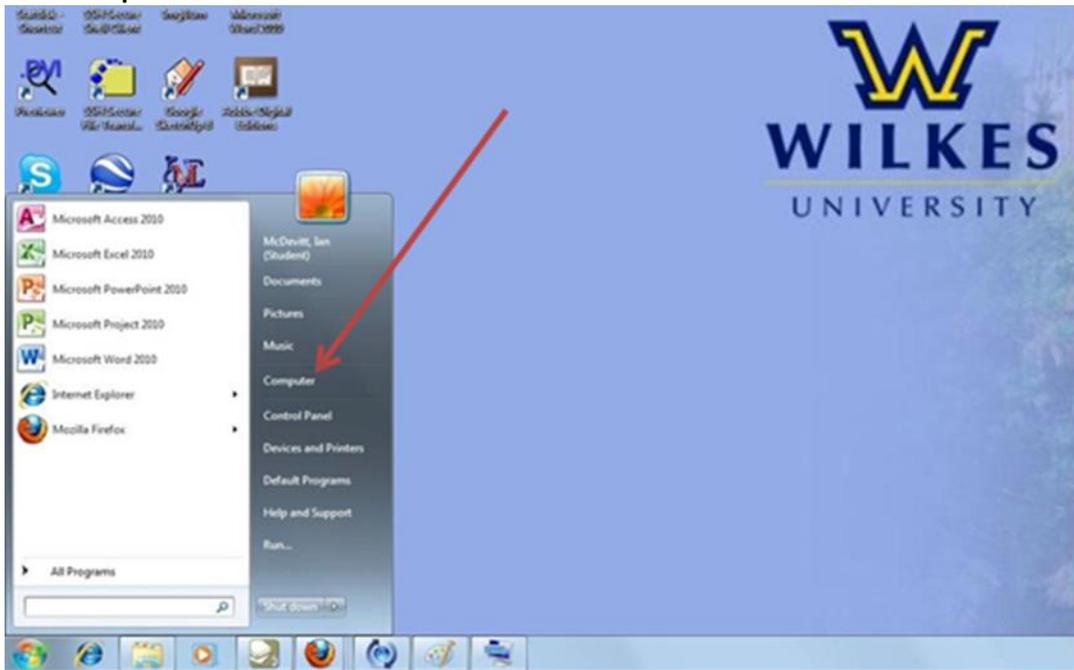This guide applies to open access and other lab computers on campus that are running Windows 7.
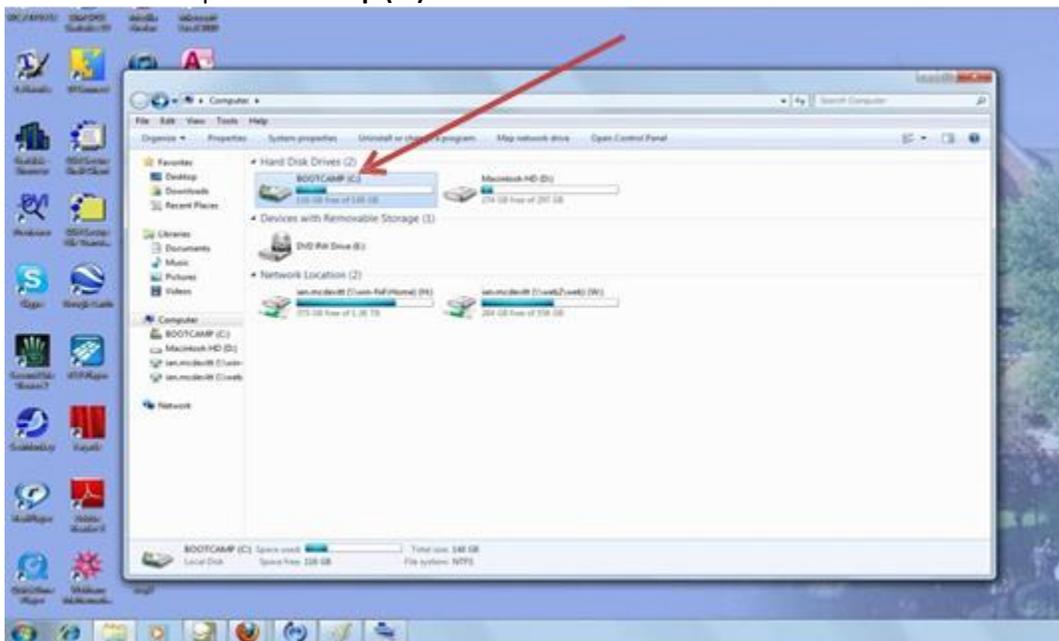
Process

1. Click the Windows **Start** button.

2. Click **Computer**.

3. Double click to open **Bootcamp (C:)**.

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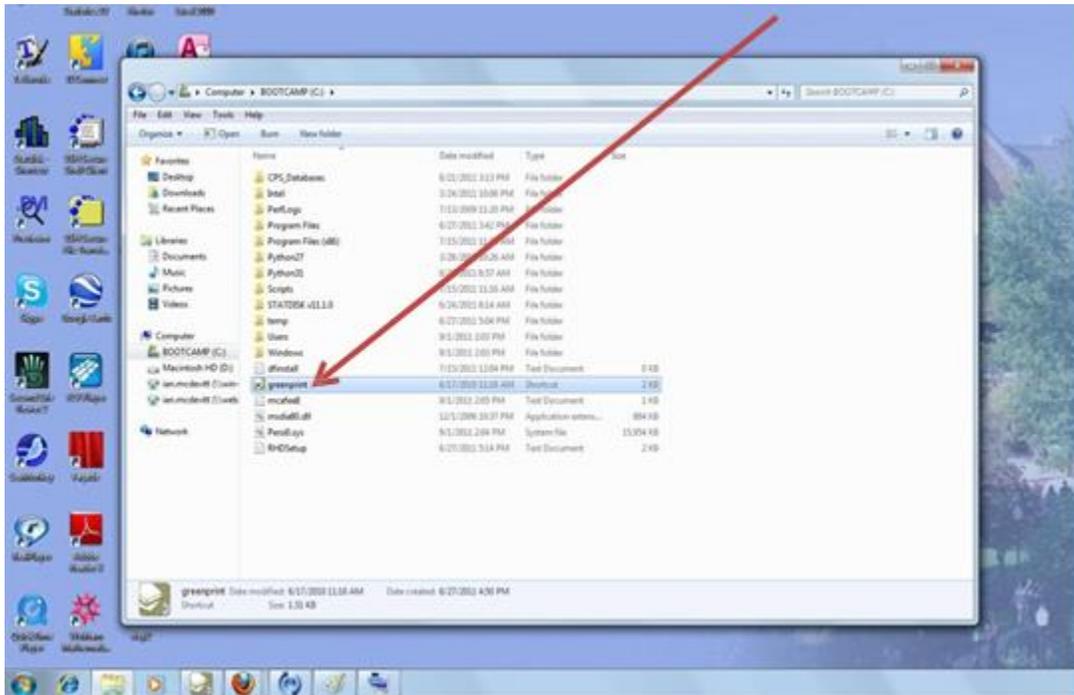**FAQ** – What do I do if Green Print doesn't start?

4. Double click on the item labelled **greenprint** to start the program.

5. The Green Print balance window should now appear and you will now be able to print.