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UNIVERSITY	Last Revised by:	Help Desk	Document Owner:	Help Desk
FAQ – How do I c	onnect to Wilkes.edu	using Mac OS X?		

Purpose

This guide details the steps to connect to the Wilkes.edu wireless network using the Mac OS X Operating System.

Requirements

- 1. Active Wilkes account.
- 2. Mac OS X 10.6 or higher.

Notes

If your device is currently connected to a Wilkes wireless network, you may first need to forget the connection (steps provided in the Troubleshooting section).

When you change your Wilkes account password, you will need to update your device with your new password to avoid locking out your account.

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1. At the top right corner of your Desktop, you will see a Wi-Fi icon.



2. Click on the Wi-Fi icon. This drop down menu will appear.



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3. Choose Wilkes.edu.



4. After choosing **Wilkes.edu** a dialogue box will appear.

	The Wi-Fi n WPA2 enter	etwork "Student.Wilkes.edu" requires prise credentials.
	Username: Password:	Show password
?		Cancel Join

5. Enter your Wilkes Username and Password and click Join.

	The Wi-Fi n WPA2 enter	etwork "Student.Wilkes.edu" requires prise credentials.
	Username:	firstname.lastname
	Password:	
		 □ Show password ✓ Remember this network
?		Cancel Join

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Troubleshooting

If the connection is unsuccessful, you might have to remove any existing Wilkes wireless network profiles.

1. At the top right corner of your Desktop, click on the Wi-Fi icon.



2. Click on Open Network Preferences.



3. Select Wi-Fi on the left hand side. Then click Advanced.



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4. Select Guest.Wilkes.edu.

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🛜 Wi-Fi			
V	Vi-Fi TCP/IP DNS W	NS 802.1X Proxies	Hardware
	Preferred Networks:		
	Network Name	Security	
	Guest.Wilkes.edu	WEP	
	Remember networks t Require administrator au Create computer-to Change networks Turn Wi-Fi on or off	his computer has joined thorization to: -computer networks	
	, Guor W-	a phathan in seasona hare	Advancest

5. Click the — sign button. Then click **OK**.

		INS 802 1X Provies	Hardware	
Charriet	Preferred Networks:	Status On Billion Line bound on	fam tende of	
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6. Click Apply.

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	how All				Q	
		Location:	Automatic		\$	
 ● Etherne Connect ● Wi-Fi Connect 	et ed ed	(***)	Status:	Connected Wi-Fi is connected t has the IP address 1	Turn Wi-Fi Off o Guest.Wilkes.edu an .72.28.44.137.	d
• FireWire Not Con	e [•]	*	Network Name:	Guest.Wilkes.ed	u	\$
O Bluetoc	b th PAN Idress	8		Ask to join new Known networks w If no known netwo be asked before jo	w networks ill be joined automatical rks are available, you wi ining a new network.	y. I
+ - 🕸	•		Show Wi-Fi status	in menu bar	Advanced	. ?
📔 Click t	the lock to p	prevent further	changes.	Assist me	Revert	Apply

- 7. Repeat this process for Wilkes.edu and Student.Wilkes.edu if they appear in the list.
- 8. Turn **Wi-Fi** Off then back On.



9. Attempt to connect to Wilkes.edu by repeating the steps listed in the Process section.