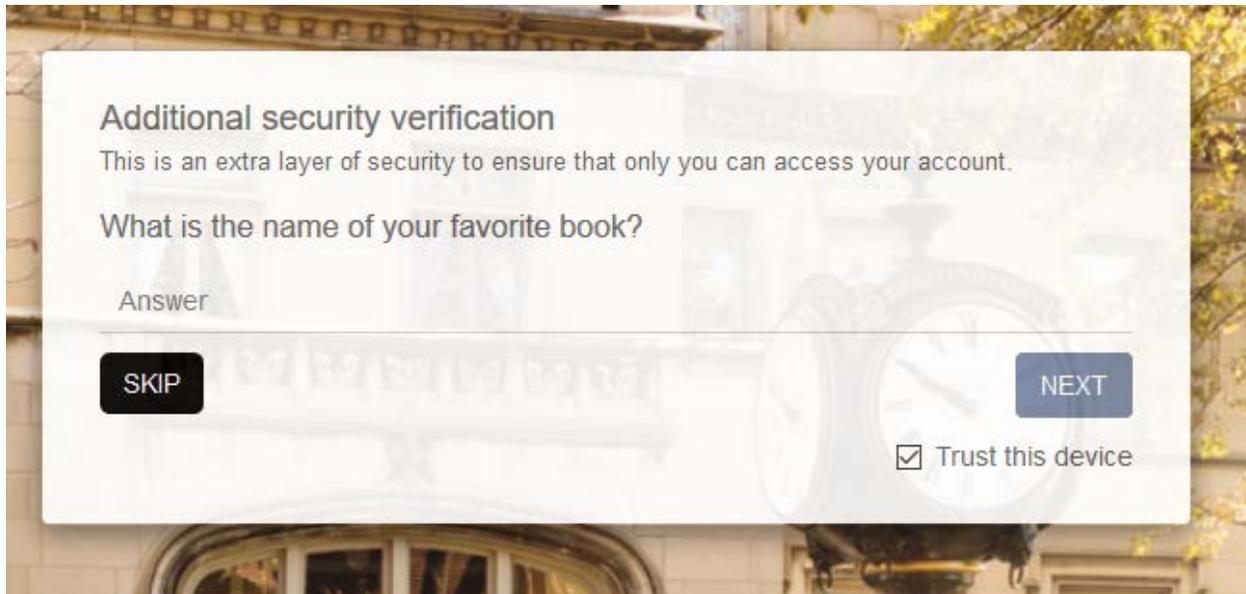


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FAQ – How do I add a trusted device to the portal?

Process

1. From the device, sign in to <https://portal.wilkes.edu>
2. You will be asked to answer two of your security questions.
3. In the **Additional security verification** pop up, check the box in the lower right for **Trust this device**.



4. Answer the first security question and click **Next**.
5. Answer the second security question and click **Submit**.
6. The device you used is now trusted.