UNIT	Revision:	1.0		
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			Owner:	
FAQ – How do I add a	trusted device to the	e portal?		

Process

- 1. From the device, sign in to <u>https://portal.wilkes.edu</u>
- 2. You will be asked to answer two of your security questions.
- 3. In the **Additional security verification** pop up, check the box in the lower right for **Trust this device**.

Additional security verification	
his is an extra layer of security to ensure that only you car	n access your account.
What is the name of your favorite book?	
Answer	
SKIP	NEXT
	Trust this device

- 4. Answer the first security question and click **Next**.
- 5. Answer the second security question and click **Submit**.
- 6. The device you used is now trusted.