I. **Purpose**
This policy establishes support expectations for computer systems that will continue to be utilized past the University’s defined lifecycle period.

II. **Applicability**
This policy applies to continued use of a computer system (including Grant purchase computers) that has not been taken out of service at end of the University’s defined lifecycle.

III. **Policy**
In order to be connected to the Wilkes campus network 2ndLife computers must have the capacity to support current anti-virus software and security updates.

Users and/or departments who choose to utilize 2ndLife computers will receive best effort support from IT Services. IT Services will recommend replacement of 2ndLife computers in cases of hard drives failure or slow performance.

IV. **Responsibilities**
Given that 2ndLife equipment is at greater risk of hardware failure users of 2ndLife equipment should ensure that their data is backed-up.

Should the services of an outside data recovery service be needed departmental funding will be utilized.