Both Dell and Apple have identified a potential issue associated with certain laptop batteries manufactured by Sony Corporation of Japan and have announced voluntarily recalls. Under rare conditions, it is possible for these batteries to overheat, which could pose a risk of fire. You may continue to use your notebook computer safely by turning the system off, ejecting the battery, and using the AC adapter and power cord to power your system until your replacement battery is received.

The problem is contamination by metal particles inside the lithium-ion battery cells. The microscopic particles are able to bridge a porous separator between the positively and negatively charged zones of the cell and cause a short. This sets off a chemical chain reaction that can lead to the release of hot gases and liquids, smoke or a fire.

IT Services will handle the processing of the replacement batteries for Wilkes owned systems. We will contact those users who have systems that are affected by this recall. However we would like Wilkes faculty and staff to check their Dell and Apple laptops and if you find that the battery is subject to recall and we have not contacted you already about this, please contact the help desk, ext 4357 and open a case to have the battery replaced.

Everyone should also check their personal laptops. If you find the battery is one of those identified then follow the instructions at the Dell or Apple Websites (indicated below) to process your replacement request.

**Dell Systems**

Potentially affected batteries were sold with the following models of Dell notebook computers or provided or sold separately as secondary batteries:

- Latitude: D410, D500, D505, D510, D520, D600, D610, D620, D800, D810;
- Inspiron: 6000, 8500, 8600, 9100, 9200, 9300, 500m, 510m, 600m, 6400, E1505, 700m, 710m, 9400, E1705;
- Dell Precision Mobile Workstations: M20, M60, M70 and M90; and
- XPS: XPS, XPS Gen2, XPS M170, and XPS M1710.

In addition, these batteries may have also been provided in response to service calls. The batteries were shipped to customers between April 1, 2004 and July 18, 2006. The words “Dell” and one of the following are printed on the batteries: “Made in Japan” or “Made in China” or “Battery Cell Made in Japan Assembled in China”.

Please go to [www.dellbatteryprogram.com](http://www.dellbatteryprogram.com) to determine if you have any batteries that are subject to this recall and to order the replacement batteries. Dell will provide a means for you to return the affected batteries for proper disposal. If you have additional questions not covered on the recall website, or cannot access the website, please call Dell toll-free at 1-866-342-0011, Monday through Friday, 8:00 a.m. to 6:00 p.m. Central Time.
Apple Systems

The affected batteries were sold worldwide from October 2003 through August 2006 and were used with 12-inch iBook G4 and 12-inch PowerBook and 15-inch PowerBook G4 computers.


There are several important points that we want you to know about right away. It’s important to note that only certain iBook G4 and PowerBook G4 batteries are affected. The chart below will help you identify the battery models and serial numbers that apply to your iBook or PowerBook. To view the model and serial numbers labeled on the bottom of the battery, you must remove the battery from the computer. The battery serial number is printed in black or dark grey lettering beneath a barcode.

<table>
<thead>
<tr>
<th>Computer Model</th>
<th>Battery Model</th>
<th>Battery serial number range</th>
</tr>
</thead>
<tbody>
<tr>
<td>12-inch iBook G4</td>
<td>A1061</td>
<td>ZZ338 – ZZ427 or 3K429 – 3K611 or 6C519 – 6C552</td>
</tr>
<tr>
<td>12-inch iBook G4</td>
<td>A1079</td>
<td>ZZ411 – ZZ427 or 3K428 – 3K611</td>
</tr>
<tr>
<td>15-inch PowerBook G4</td>
<td>A1078</td>
<td>A1148 3K425 – 3K601 or 6N530 – 6N551 or 6N601</td>
</tr>
</tbody>
</table>

If the first 5 digits of your battery’s 12-digit serial number fall within the noted ranges, please order a replacement battery or batteries immediately through Apple’s battery program website at [http://support.apple.com/batteryprogram/](http://support.apple.com/batteryprogram/).