Residence Life
Revised 2-2-2010

Mission/Vision Statement
The Office of Residence Life’s goal is to foster a residential environment supportive of individual student growth and development through programming, training, and the room selection process. The collaboration between students in our residence halls and dedicated University staff helps to create a community in which the students can experience feelings of identity, security, and intellectual stimulation. Our mission is to encourage student success by creating a quality living environment which provides opportunities for socializing and learning outside the classroom.

Students/Customers
Residence Life serves Wilkes students within our residence halls, helping first year students transition into college and fostering a lifelong learning environment for upperclassman. While our main focus is the resident, we also try to create a support system and respond to the concerns of the residents’ families, viewing the parent/student relationship as a partnership.

The support provided to the residential population does not exist only within the realm of Residence Life. Our office collaborates with various departments, including University College, Student Development, Health & Wellness, Public Safety, and Facilities, to provide students with all necessary resources for success.

Program Objectives (PO)
- To increase returning student occupancy.
- To support the development of Learning Communities.
- To collaborate with Facilities to develop a rotation in regards to deferred maintenance.
- To increase professional development opportunities.

Key Assessment Activities
- Capacity Reports
- Student Surveys
- Retention Statistics
- Completed Projects
- Workshop/Conference Attendance and Interest
- Qualitative Data from Residence Advisors

University Strategic Plan Goals (SPG)
1. Achieving excellence & growth in academic programs.
2. Developing a world-class support environment.
3. Valuing our people.

Strategic Alignment

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<tr>
<th>Strategic Goal</th>
<th>Alignment w/SPG</th>
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<tbody>
<tr>
<td>To increase returning student occupancy.</td>
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